



COMPANY PROFILE

BACKGROUND

Established in 2015, DGtal-Mind is among London's fastest growing independent providers of IT services, solutions and support.

Our innovative model is designed to make state-of-the-art technology accessible to all, training the next generation of diverse, world-beating engineers and pairing them with a broad selection of exceptional clients.

As a specialist supplier to the UK Government and partner to numerous major international businesses, we focus on delivering IT that is streamlined, straightforward and above all reliable – to improve the experience of every individual within your organisation.



CONTENTS

Background	2
What we do	4 - 5
Our values	6 - 7
Our Services	8 - 9
Award Winning Partners	10 - 11
Project Lifecycle	12 - 13

COMPREHENSIVE IT SERVICES

Information is the lifeblood of every successful business, and we make sure it continues to flow.

With expertise spanning the entire digital spectrum, we offer comprehensive, end-to-end IT services – from helping you choose the right kit to implementing complex cloud-based solutions.

BESPOKE, HUMAN-CENTRED SOLUTIONS

Every organisation faces unique challenges, and our approach reflects that.

By getting to grips with how you operate and what drives your culture, we design and deploy innovative solutions that not only fit your budget – they fit your people, too.

FULLY MANAGED SERVICES

We believe lasting relationships are built on confidence and consistency.

Our managed services reflect this, by tailoring the comprehensive support we offer to each specific client's wants and needs - providing 24/7 support and continual optimisation.

WHAT WE DO

OUR VALUES



Every Project is Unique

Successful businesses are driven by purpose, and for us that purpose is delivering best-in-class service to every customer.

Rather than offering off-the-shelf solutions, we take the time to truly understand each organisation we work with. Then we leverage our partnerships with market-leading providers to develop fully customised solutions - no matter the scope or scale of the job.

Keep IT Simple

Too many experts try to confuse you with jargon. But we believe technology should make life easier, not harder.

With our straight-talking, honest approach, we strive to provide clarity and improve understanding in every project we undertake. So that things don't just work – they actually make sense.

Always Be Evolving

IT is a world of upgrades, updates and continual transformations.

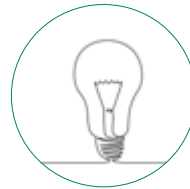
By tracking trends, staying agile and focusing on what is best for your business, we are devoted to keeping pace with progress and finding exciting new ways to add value to your business.

Tailored Approach

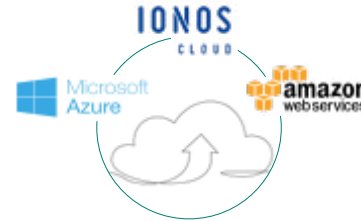
Our tailored approach supports organisations of every size – from local SMEs to multinationals.

Using a strategically assembled set of interlocking technologies, we've built a fully scalable, easy-to-deploy system that simplifies and enhances every aspect of your IT – improving your infrastructure, upgrading your security and finding new levels of efficiency and effectiveness within your existing workflows.

Our Services at a glance...



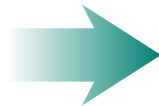
IT Services



Cloud



IT Solutions

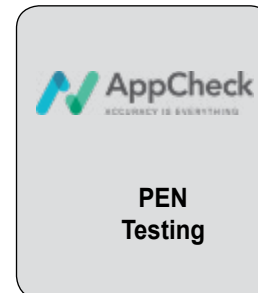
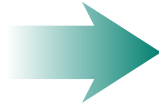


NUTANIX

Modernize
Infrastructure

Run your apps
at any scale


Single console to manage
all of your apps



From building a proper infrastructure to comprehensively securing and automating it, our services are designed to manage and optimise every element of your IT journey.

By tailoring our approach to your specific needs, we provide the best value and the most effective solutions – increasing efficiency, improving performance and ultimately making IT a pleasure to work with.

OUR SERVICES



We have fruitful collaborative partnerships with some of the biggest names in their respective fields – from Adobe and Dell to Ionos and IBM.

They help provide our customers with a comprehensive, frictionless service - facilitating fast, highly valuable deals and exceptional service.

OUR AWARD WINNING PARTNERS

Collaborative Technology Experience

NUTANIX

IBM

AppCheck
ACCURACY IS EVERYTHING

DARKTRACE

IONOS
CLOUD

logitech

amazon
web services

Adobe

SAMSUNG

ALERT LOGIC
SIEMLESS THREAT MANAGEMENT

PrinterLogic


Microsoft
Azure

SAP


Kelverion

SONY

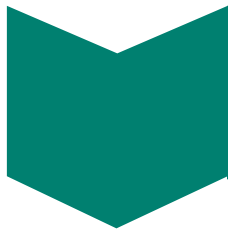
DELL



We begin with a consultative approach, making sense of the scope and scale of the project to establish the formal process required. This culminates in a clear project outline, budgetary negotiations and sign-off from the C-Suite.



The next phase involves coordinating our engineers, partners and management to ensure the process runs smoothly and the final product is delivered on time, within budget and to our extremely high standard of quality.



With the final deliverables, a consultation is undertaken to ensure total customer satisfaction and closure is achieved.



Our collaborative approach rests on a robust framework designed to establish transparency, aid communication, and ensure total customer satisfaction.

Throughout the process, we maintain clear documentation and coordinate our efforts to suit your budgetary and scheduling needs.

Our team of engineers is 200 strong and spans the globe, allowing us to adapt to each project with ease and create a truly agile process.

It is this combination of lean agile principles and robust project management that sets us apart and allows us to deliver a unique level of confidence, clarity and quality for every one of our customers.

PROJECT LIFECYCLE

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